

Welcome to Our Company

Grow Your Business by Enhancing Customer Satisfaction, Employee Productivity and Profitability



Paul Denaro, GCC Founder and President

Your telephone system is the world's front door to your business. Buying a new system is a bit different from other capital investments. While choosing the right hardware and software is essential, choosing the right service company is even more important. You're not just making a simple commodity purchase, you're entering into a marriage; a 10-year relationship between your company and your equipment provider. You'll be relying on your vendor not only for the initial installation, but for ongoing expertise, updates, upgrades and maintenance of today's highly evolved systems.

GCC supports more than 2,000 of New England's businesses with a team of knowledgeable specialists. We have been committed to designing, installing and supporting business telephone systems for over 30 years. Our employees are a dedicated group with an average tenure of over 10 years. Some have been with GCC for over 25 years...that's stability!

- *24/7 Emergency Service*
- *Call Center Solutions*
- *Call Accounting, Logging & Recording*
- *Installations & Cabling*
- *Maintenance Contracts*
- *Managed Warranty Programs*
- *Comprehensive Service Plans*
- *Adds, Moves, Changes & Relocation Services*
- *Carrier Network Services / Trunking*
- *Local and Long Distance Consulting Services*
- *Voice Over, Music On Hold & Custom Recording*
- *Customer Training & Programming*
- *Voice & Data Systems Backup*
- *Fully Stocked, Company Owned Vehicles*

Since our incorporation in 1979, one constant has remained, "No one brand of telephone system has the right solution for every application." Though all brands have some things in common (Hold, Transfer, Conference, etc.) there is a huge range of capabilities and costs. Some system designs work well for small shops while others are built for high traffic applications. Some models are very feature rich, some work better in a multi-site networked environment. GCC has always offered a full suite of solutions from economical key systems to the world's most powerful IPBX's.

We believe our range of product offerings is the best in the business allowing us to be a valuable consultative resource. Our team of account executives and engineers will work with your company to design a complete state-of-the-art communications system that will be customized to meet your current and future needs. We have a saying, "We should not expect our customer to invest in technology unless it can make them more competitive, productive and profitable." Every system we install is designed with your employees and your customers in mind, and is intrinsically easy to use. GCC will provide complete installation, programming and training to ensure a smooth transition for all users and your business. GCC will also perform biannual database backups, regular maintenance, warranty contracts and all other services to protect your investment and guarantee your telephone system meets your expectations.

The GCC team thanks you for the opportunity and we look forward to providing your company with the absolute finest in telecom products and services.