



February 18, 2007

Dear Valued Toshiba Customer:

The U.S. Energy Policy Act of 2005 mandates that Daylight Savings Time will start on the second Sunday in March and end on the first Sunday in November. For 2007 the start and stop dates are March 11th and November 4th, respectively. This represents a change from the preprogrammed dates in your Toshiba phone system. Many of our customers rely on their Toshiba system adjusting their system time automatically. With Daylight Savings time changing, this change will happen on the wrong date. Toshiba has announced a software upgrade to resolve the date discrepancies, but not all systems may be upgradeable.

To aid you in dealing with this issue, please contact our help line at 781-756-5153 or email us at info@generalcom.com. Our staff will be handling any upgrade requests or service calls on a first come, first served basis. We recommend contacting us soon so we can apprise you of what your upgrade options may be, or how to alter your system to avoid the system time changing automatically on the incorrect date.

Respectfully,

General Communications Corporation
Customer Service