

- Experienced People*
- Exceptional Service*
- Expert Advice*
- Easy To Use Technology*
- Extraordinary Value*

Experience Counts.

Whether you have a single office or a multi-networked enterprise, General Communications delivers customer satisfaction and proven technology.

VOIP & DIGITAL TELEPHONE SYSTEMS

Partial List of Features/Applications:

- VoIP & Digital Business Telephone Systems
- Unified Communications
- Voicemail/Visual Voicemail
- Mobility
- Call Center Solutions
- Call Accounting & Logging
- Call Recording
- Computer Telephony Integration
- Audio/Video Conference Bridges
- Overhead Paging
- CRM Integration
- Auto Attendant/IVR
- Auto Appointment
- Music On Hold
- Screen Pops
- Voice Over & Custom Recordings

PROFESSIONAL SERVICES

- Installations
- Voice/Data Cabling
- Adds, Moves, Changes & Relocation Services
- Voice/Data Systems Backups
- Multi-site Networking
- 24/7 Emergency Service
- Maintenance Contracts
- Managed Warranty Programs
- Customer Training & Programming
- Comprehensive Service Plans
- Carrier Network Services/Trunking

24/7/365 Emergency Support